



Business Views and Requirements on Single Windows

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How can Businesses Really Benefit?

- ▶ Businesses will benefit from Single Windows, when they are **user-centric** and have genuine **trade facilitation** as their **key objective**.
- ▶ This means (at least):
 - ▶ Cost-Savings: Commercial Data Only – No More Separate Customs Declarations
 - ▶ “API first” approach – Grab data directly from the user
 - ▶ Efficiency: “Tell Me Once into One System” Approach
 - ▶ Facilitating Compliance: “Captain on the Bridge” – Visibility
 - ▶ Efficiency: “One Place For All” - Licences, Permits and Authorisation
 - ▶ International Interoperability
- ▶ This is more important than ever when the **costs of trading globally are spiralling out of control** and **geopolitical tensions** are rising.

What Do Businesses Need To Do To Leverage the Opportunities?

- ▶ Supply Chain Deep Dive – Map Commercial & Financial Flows and
- ▶ Determine Customs requirements (systems, licences, authorisations, registrations etc.)
- ▶ Study the Single Window Initiative of the Countries You Are Operating In – List Requirements and Timetable
- ▶ Create a “Single Window” Working Group in Your Company (IT, Customs, Supply Chain Opps, import & export and quality departments etc)
- ▶ Understand the company’s internal IT systems and how they can be brought together
- ▶ Develop an integrated data strategy based on the ATC Model: “*Accurate, Timely and Complete*”
 - ▶ *Data Gap Analysis (what information is missing or incomplete?)*
 - ▶ *Data cleansing exercise (what legacy data is outdated?)*
 - ▶ *Processes and Procedures to ensure data integrity and correctness at any time.*
 - ▶ *Customs Systems: Programme Compliance Logic or Purchase Trade Compliance Software (or design user rules)*
 - ▶ *Source Data: How to make sure it is correct?*
 - ▶ *How to connect to various internal and external sources?*
 - ▶ *How to share data with Customs?*

CUSTOMS MANAGER



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